

# What does an international move look like?

## Step 1: Sales Department

- First contact
- Survey / Inventory
- Offer
- Final details offer
- Confirmation

Moving  
out



## Introduction Personal Move Manager

Your personal move manager guides you from step 2 to 7 and takes care of everything. From planning to paperwork and from moving your piano to your urgent last minute requests.

## Step 2: Pre Move

- Planning
- Final access check for loading address
- Paperwork
- Final adjustments, extra services
- Insurance
- Invoice/payment

## Step 3: Moving Day

- Movers come to your house
- Final wishes
- Packing
- Quality check

## Step 4: Transport Fase (via warehouse)

- Volume check
- Storage (in transit)
- Transport modus: ROAD/AIR/SEA
- Updates on shipment ETA

## Step 5: Customs

- Clearance of the goods with the proper documents

Moving

## Step 6: Pre Delivery

- Schedule delivery date
- Check final details on access delivery address

## Step 7: Delivery

- Delivery by the movers to your new home
- Quality check

Moving  
in



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